



## Sheila Shaffie

With over 20 years of business transformation and process management experience, Sheila honed her skills at 3 General Electric Businesses – Plastics, Healthcare and Capital. As the co-founder of ProcessArc and trusted partner of institutions around the globe she has helped her clients discover their potential for growth and improved client experience. A sample list of her clients include: Thomson Reuters, Charles Schwab, GE, Exact Sciences, Ally Financial, US Bank, Wells Fargo & RW Baird.

Sheila holds an MBA from the University of Chicago and a BS in chemical engineering from the University of Waterloo. She is GE Lean Six Sigma Green Belt, Black Belt, and Master Black Belt certified. She has received additional training in GE's Technical Leadership and Management Development Programs, as well as Change Acceleration Process (CAP) and CAP Facilitation.