

Mohamed Zairi

Professor Zairi was the Juran Chair in TQM from July 2004 until July 2014 and previously the Sabic Chair in Best Practice Management. He is currently the executive chairman of the European Centre for Best Practice Management, it is the founder of the Middle East Quality Association and it is cofounder of the Hamdan Bin Mohammed e-University in Dubai. He is Emeritus Professor at the University of Bradford (UK) and Emeritus Academician at the International Academy for Quality. Professor Zairi has been involved in guiding, mentoring and advising on the implementation of excellence in both the government and private sector context. He has also acted in the capacity of Jury chaiman of various prestigious international awards around the world. He was Chairman of Jury for Dubai Government Excellence Program, Abu Dhabi Award for Government Excellence Performance and is currently Chairman of Jury for Sheikh Khaleefa Government Excellence Program. Professor Zairi founded and has been the recipient of several awards. He founded for example the Feigenbaum Leadership Excellence Award; El Baz Award for Performance Sustainability, Harrington Best Thesis Award, Kano Medal for Excellence Champions, Yoshio Kondo Research Prize for Organisational Behaviour; Tito Conti Research Prize for Systems Dynamics and Organisational Capability and the Parasuraman Prize for Service Excellence.

He was the recipient in 2005 of the Ishikawa/Harrington Medal by Asian Pacific Quality Organisation (APQO) and the Grand Master Six Sigma Medal. He was recognized as Global Ambassador of Excellence by EFQM in 2006. In 2007, he received the Lancaster Medal from The American Society for Quality (ASQ). In 2010, he was presented with the 2009 ASQ Grant Medal for the development of exceptionally meritorious, technologically innovative and intellectually challenging quality management educational programs. He was also presented with the Yoshio Kondo academic prize (2010) for outstanding research that has advanced the global body of quality knowledge. In April 2013 Professor Mohamed Zairi received fellow membership status from the ASQ for dedicated scholarship in Benchmarking and Best Practice Management, international leadership and promotion of total quality management, for pioneering expansion of education in quality throughout the Arab community. In addition he is a Fellow of the CQI, CMI, RSA and the HKQMA. In April 2013 the Australian Organisation for Quality (AOQ) unanimously approved the presentation to Professor Zairi the medal: "Outstanding Contribution to Global Quality". His achievements are backed with objective evidence and added value to many organisations worldwide. In May 2015, Zairi Institue (Founded by Professor Mohamed Zairi) celebrated the launch of 50 books on Organizational Excellence, positioning the Institute as the Global House of Excellence, after its establishment in 2009 and the launch of its Certified Professional Programs in 2012. Professor Zairi has published 70 books and over 400 scientific papers