



Robin Mann

Dr **Robin Mann** is Head of the Centre for Organisational Excellence Research, Massey University, New Zealand, Chairman of the Global Benchmarking Network, Board Member New Zealand Business Excellence Foundation, Co-Founder of BPIR.com – a best practice website resource, Founder of the International Best Practice Competition and New Zealand Best Practice Competition and Founder of the TRADE Best Practice Benchmarking Methodology which was initially developed for the New Zealand Benchmarking Club.

Robin serves as a Business Excellence/Productivity Advisor to many countries (recently supporting Bangladesh, Pakistan and Mongolia on their capability building programs for raising productivity and serving as a technical coordinator for the Abu Dhabi Government Excellence Award and Mohammed bin Rashid Government Excellence Award).

Robin has been awarded the Harrington/Ishikawa Medal for contributions to the advancement of quality in the Asia Pacific region.

Robin is originally from the UK where he obtained his PhD in TQM at Liverpool University in 1992.