



## Jorge J. Román

Dr Román is PhD in Management (Lleida University in Spain), a Mechanical Engineer with a MBA (NSU, Tulsa-Oklahoma, USA). His areas of expertise focus on the application of Quality Improvement to business in service and products (Benchmarking for Best Practices, Lean Management in Police Forces, Business Excellence Framework, QMD). Professional Speaking/Education & Training. Conduct organizational assessment using Business Excellence Frameworks like Malcolm Baldrige, Dubai (4G), Abu Dhabi Excellence Program, Iberoamerican, & Chilean to create customer-centric organizations.

Global Presence: Speaker in Business Excellence & Benchmarking at local, regional, national and international levels. Over 50 presentations around the world (UAE, Singapore, USA, Russia, Saudi Arabia, New Zealand, Kuwait, Philippines, China, Malaysia, Iran, Argentina, México, Guatemala, Costa Rica, Peru, Colombia, Venezuela and Chile).

Jorge Román is currently an International Consultant in Business Excellence & Benchmarking at Dubai Police Headquarters in Dubai UAE.

He is a part-time professor at University of Chile (Business and economic School), Visiting professor at University of Piura in Peru and Panamerican Business School in Guatemala. ASQ Chile Country Counselor 2015-2018, International Academy for Quality (Associate Academician since 2011), Organizational Excellence Technical Committee of the Quality Management Division, ASQ, Vice Chairman (2011-2013) of Global Benchmarking Network (GBN), Global Performance Excellence Award (GPEA) Executive Committee, International examiner for the Baldrige Training Program, Senior Examiner for the Iberoamerican Quality Award, Board of Judge at The International Best Practice Competition, Board of Judge at the Global Performance Excellence Award-APQO, Subject Matter Expert for the Abu Dhabi Award for Excellence in Government Performance and Steering Committee Member – ASQ Organizational Excellence Technical Committee

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