



Gregory H. Watson

Gregory H. Watson is a past-President and Honorary Member of the International Academy for Quality (IAQ), past-President and Fellow of the American Society for Quality (ASQ), and Fellow of the Institute for Industrial Engineers, Royal Statistical Society and the International Statistical Institute. He holds advanced degrees in engineering, law and management and is a registered European Engineer (EUIng) in both systems and industrial engineering. He leads Business Excellence Solutions, Ltd., a Finland-based management consulting company and previously held executive positions with Xerox Corporation, Compaq Computer Corporation and the Hewlett-Packard Company. He is the author of ten books. ***Strategic Benchmarking*** (John Wiley, 1993) was chosen by ***Fortune Magazine*** as a Book-of-the-Month selection and named by ***Library Journal*** as one of the twelve best business books of 1993. Among the awards he has received, Mr. Watson is the first non-Japanese recipient of the Deming Medal from the Union of Japanese Scientists and Engineers. In addition, he has received the Distinguished Service Medal from ASQ, the Founders Medal from IAQ, the Borel Medal from the European Organization for Quality, the Grayson Medal from the American Productivity & Quality Center, the Ilyin Medal from the Russian Organization for Quality, the Harrington-Ishikawa Medal from the Asia-Pacific Quality Organization, the Magnolia Quality Contribution Award from the Shanghai Association for Quality (twice) and the Gold Medal of the Finnish Society for Quality.